Congratulations on your purchase of a Saturn VUE. Please read this information and your Owner Manual to ensure an outstanding ownership experience. Note that your vehicle may not include all the features described in this booklet.

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See Section 3 of your Owner Manual.
Your vehicle’s instrument panel is equipped with this cluster or one very similar to it. The instrument panel cluster includes these key features:

A. Odometer
B. Air Bag Readiness Light
C. Safety Belt Reminder Light
D. Low Fuel Warning Light
E. Fuel Gauge
F. Malfunction Indicator (Service Engine Soon) Lamp
G. Service Vehicle Soon Light
H. Reduced Engine Power Light
I. Daytime Running Lamps
J. Speedometer
K. High Beam Indicator Light
L. Turn Signal Indicator Light
M. Oil Pressure Light
N. Tachometer
O. Battery Warning Light
P. Engine Coolant Temperature Light
Q. Traction Control Disabled Light
R. Low Traction Light
S. Brake System Warning Light
T. Engine Coolant Temperature Gauge
U. Change Engine Oil Light
V. Gate Ajar Light
W. Upshift Light
X. Low Coolant Warning Light
Y. Security Light
Z. Antilock Brake System Warning Light

IMPORTANT: The instrument panel cluster is designed to let you know about many important aspects of your vehicle’s operation. It is important to read your Owner Manual and become familiar with the information being relayed to you by the lights, gauges and indicators, as well as what action can be taken to ensure safety and to prevent damage.

See Section 3 of your Owner Manual.
Getting to Know Your VUE

Seat Controls

One of the best things about the VUE is the way it makes you feel when sitting in it. Below are a few seat adjustment features that will help make the seats feel just right for you and your passengers.

Manual Driver’s Seat Height Adjustment (if equipped)

The driver’s seat height adjuster is located on the left-front side of your seat cushion.

To raise the seat:
• Ratchet the lever upward until you reach the desired height.

To lower the seat:
• Ratchet the lever downward until you reach the desired height.

Manual Driver’s Seat Lumbar Adjustment (if equipped)

The driver’s seat lumbar control knob is located below the front-right side of your seat cushion (see “A” above). Rotate the knob to adjust lower back (lumbar) support of the seat.

Power Seats (if equipped)

If your VUE is equipped with the Comfort Package, you will find the power seat control on the door side of the driver seat, just below your thigh (see “B”).

You can raise or lower the front or back of the seat cushion by moving the end of the control up or down. To move the seat forward or rearward, slide the control toward the front or back. To adjust the height of the seat, move the entire control up or down.

Manual Front Seatback Recliner Adjustment

To adjust the seatback, lift the lever located on the rear-left side of the seat cushion (see “C”); then move the seat to the desired position.

Heated Seats (if equipped)

Your VUE’s heated seats have separate switches for the driver and front passenger. The switches are located just below the climate controls. Each switch includes two settings to heat the seat cushion and the lower seatback.

Position 1 warms the seats, while Position 2 heats the seats to a slightly higher temperature.

Seatbelts

Both front seat positions include height-adjustable shoulder belts. You can adjust them so that they are centered on your shoulder or your passenger’s shoulder. The adjusters are located above the shoulder belt turning loop. Move the knob up or down to the positions that are right for each of you.

VUE’s backseats include seatbelt comfort guides for children who have outgrown car seats and for smaller adults. The guides are located on the back of the seatbacks.

See Section 1 of your Owner Manual.
To set a preset station frequency to a preset button:
1. Turn radio on by pressing the On/Off knob.
2. Press and hold RCL button.
3. While holding RCL button, push down arrow of TUNE/SEEK button until correct hour appears.
4. While holding RCL button, push up arrow of TUNE/SEEK button until correct minute appears.
5. Release RCL button when finished.

An audible tone will sound when the preset is saved, and the message “Preset X saved” will display. (“X” is the preset location 1 through 6.)

Press to change radio bands.

Audio Systems

AM/FM 6-DISC/MP3 PLAYER

AM/FM SINGLE-DISC/MP3 PLAYER

AM/FM RADIO/CD PLAYER

AM/FM RADIO

Setting Clock

1. Turn radio on by pressing the On/Off knob.
2. Press and hold RCL button.
3. While holding RCL button, push left side of AUTO EQ rocker button until correct hour appears.
4. While holding RCL button, push right side of AUTO EQ rocker button until correct minute appears.
5. Release RCL button when finished.

Press to change radio bands.
### Balance/Fade/Bass/Treble

### Tune
- Press the TUNE/SEEK button to increase or decrease frequency.

### Seek
- Hold the TUNE/SEEK button until a tone sounds. Radio will automatically increase or decrease frequency to next receivable station.

### Scan
- Press SCN button to automatically scan through all stations sequentially, pausing at each one for five seconds. Press SCN again to stop scanning.

### Auto EQ
- Use either side of AUTO EQ rocker button to scroll through the preset equalizer options.
**AM/FM 6-DISC/MP3 PLAYER**

Press the **Load** button for less than three seconds. Radio will prompt user to select which location to load CD. User selects location by pressing Preset/Disc buttons 1-6.

**AM/FM SINGLE-DISC/MP3 PLAYER**

Press 2 \( \Rightarrow \) button 1 \( \leftarrow \), or rotate the Tune knob clockwise or counterclockwise.

Press left side of the i/TRAf button for CD text information, if available.

Press \( \leftarrow \) or \( \Rightarrow \) button to scroll through available folders.

**AM/FM RADIO/CD PLAYER**

Insert CD into the slot, with label side up.

Press & hold REV or FWD button.

Press left side of the i/TRAf button for CD text information, if available.

**Load Single CD**

Insert CD into the slot, or press the Load button and insert disc when prompted.

**CD Info**

Press the **Load** button for less than three seconds. Radio will prompt user to select which location to load CD. User selects location by pressing Preset/Disc buttons 1-6.

**Next/Previous Track**

Press NXT or PRV button.

Press & hold REV or FWD button.

**Rewind / Fast Forward**

Press \( \leftarrow \) or \( \Rightarrow \) CAT/\( \Rightarrow \) button.

Press left side of the i/TRAf button for CD text information, if available.

**Change MP3 Folder**

Press \( \leftarrow \) or \( \Rightarrow \) CAT rocker button to scroll through available folders.
Audio Systems (cont.)

Six-Disc CD Changer with MP3 Player

CD Changer Controls (Six-Disc Systems):

Load: To load a single CD, press this button for about three seconds. After being prompted to select a CD loading location, select a location by pressing the Preset/Disc buttons 1–6.

To load all CDs, press and hold the button for at least three seconds. When prompted, insert one disc at a time. Press any other radio button to cancel the operation.

Eject: Press this button; then press the preset button when prompted to indicate which CD should be ejected. To eject all CDs, press and hold this button. The CDs will eject in order, one at a time.

RDM: Press for random play of current disc. Press and hold for two seconds for random play of all discs. Press again to cancel.

(SEEK): Press right side of button to go to next CD. Press left side to go to previous CD.

Audio System Tips

- To turn on your audio system, press the On/Off knob located on the upper-left side of the radio. Also use this knob to adjust the volume.

- On MP3-equipped radios, you can use your AUTO/EQ button to choose from six different preset tone mixes for different types of music. Choose from among Custom, Flat, Talk, Jazz, Classical, Country, Rock or Pop. Each time you press the AUTO/EQ button, a different preset tone mix is displayed.

- When loading CDs, always make sure the CD label is facing up. Otherwise, the CD(s) will not play.

Your VUE’s audio system is designed to play premium-quality, store-bought CDs. This means that you may, on occasion, have problems with CDs that you have created and burned yourself. This is a result of the varied quality of CD burners and recordable discs.

See Section 3 of your Owner Manual.

XM Satellite Radio (if equipped)

Your VUE may be equipped with XM Satellite Radio, which provides additional listening pre-sets: XM1 and XM2. To access these, press the AUX button until XM1 or XM2 appears on the display.

See Section 3 of your Owner Manual.
Traction Control System (if equipped)

If your vehicle is a front-wheel-drive model, it may be equipped with Traction Control. This feature activates automatically to reduce engine power when it senses that one or both of the front wheels is spinning or is starting to lose traction.

Four-Cylinder Models

On front-wheel-drive, four-cylinder models, traction control can be turned off by using the traction control button located at the top of your center console, just below and to the right of the vents. When the system is active, the light in the button will illuminate.

Six-Cylinder Models

On front-wheel-drive, six-cylinder models, the traction control system is always on, except when the transmission is in the R (Reverse) or L (Low) position. When the system is off, a light will appear in the instrument panel cluster, indicating that the system is not active.

To turn off the traction control system on front-wheel-drive, V6 models, simply move the shift lever into “R” or “L.”

See Section 4 of your Owner Manual.

Cruise Control (if equipped)

If you opted for the Power Package, your VUE comes with Cruise Control, which allows you to maintain a desired speed without keeping your foot on the accelerator pedal. To use this feature, you must be traveling at a speed of about 25 mph (40 km/h) or greater.

The cruise control buttons are located on your steering wheel.

(On/Off): Press this button to turn the cruise control system on or off. The button’s light will illuminate when the system is active.

– (Set/Coast): Press this button to set the vehicle speed, or press and hold to decrease speed when the system is already active.

+ (Resume/Accelerate): Press this button to resume a previously set speed, or press and hold button to accelerate when the system is already active.

Setting Cruise Control

1. Press the cruise control On/Off button ( ). The button’s indicator light will illuminate when on.
2. Achieve the desired speed.
3. Press the – button (Set/Coast).
4. Remove your foot from the accelerator pedal.

If you apply the brakes or clutch, the cruise control system will disengage.

Resume Cruise Control

To resume cruise control after having disengaged the system:

1. Accelerate to at least 25 mph (40 km/h).
2. Press the + button (Resume/Accelerate).

Cruise control will bring your vehicle back to the set speed.

See Section 3 of your Owner Manual.
VTi Variable Transmission Operation (if equipped)

Your VUE may be equipped with the VTi transmission, a continuously variable system that eliminates the need for stepped gears. With this transmission, you will notice no distinct shifts as you accelerate and increase engine speed. The system automatically selects the best drive ratio for efficient performance and fuel economy.

Operation of the VTi transmission and VTi shift lever are similar to an automatic transaxle or transmission.

“D” (Drive) is suitable for most driving. There are also “P” (Park), “R” (Reverse), “I” (Intermediate), and “L” (Low) shift positions.

There are, however, some differences between VTi transmission operation and automatic transaxle or transmission operation. At temperatures below –13°F (–25°C), the shifter will be prevented from shifting out of “P” (Park) and the temperature gauge light will flash.

Once the transmission has warmed above –13°F (–25°C), the temperature gauge light will go out, and you may shift out of “P” (Park) and have normal transmission operation. With a VTi transmission, no distinct shifts will be felt by the driver. All changes in ratio will be smooth. In addition, when the gear selector is shifted to a lower range selection, the transmission will go to a lower ratio quickly but smoothly.

Using the “I” (Intermediate) Shift Position

As with the “D” (Drive) shift position, the “I” (Intermediate) position is also used for normal driving. However, this position offers more power but lower fuel economy than “D.”

You can use “I” when towing a trailer, carrying a heavy load, driving on steep hills or winding roads or when off-road driving. In this position, you’ll also receive additional engine braking during downgrade operation.

Using the “L” (Low) Shift Position

This position gives you more power but lower fuel economy than the “I” (Intermediate) position. You can also use “L” to control speed when descending steep mountain roads while also using your brakes on and off.

“L” can also be used for starting out from a stop on slippery road surfaces. This position can likewise be used to climb steep hills or when encountering deep snow or mud.

See Section 2 of your Owner Manual.
Automatic Headlamp System (if equipped)

When it is dark enough outside, your automatic headlamp system will turn on your headlamps at the normal brightness and will also illuminate the tail-lamps, side-marker, parking lamps, and instrument panel lights. The radio lights will also dim.

The system has a light sensor located on top of the instrument panel. Be sure it is not covered, or the automatic headlamps will be on whenever the ignition is on. The system may also turn on your headlamps when driving through a parking garage, heavy overcast weather or a tunnel. This is normal.

See Section 3 of your Owner Manual.

Compass Calibration (if equipped)

Your vehicle may be equipped with an automatic-dimming rearview mirror that includes a compass display in the upper-right corner of the mirror face.

To calibrate the compass:
- Press and hold the COMP button (located at the bottom of the mirror) for six seconds to activate the calibration mode. (If your VUE is equipped with the optional OnStar® system, press the On/Off button (/json) for nine seconds.)

Then, do one of the following:
- Drive your vehicle in circles at 5 mph (8 km/h) or less until the “CAL” display disappears, or
- Drive the vehicle on your everyday routine (this method may take longer to calibrate).

Compass Variance
- At times, it will be necessary to adjust the compass to account for compass variance. See your Owner Manual for the proper adjustment procedure.

See Section 2 of your Owner Manual.

Horn Operation

VUE’s horn controls are located on the steering wheel. For optimum sound, press either one of the bugle icons located in the center area of the steering wheel. On four-cylinder models, the Saturn logo center section is not part of the horn.

See Section 3 of your Owner Manual.

Turning or Removing the Ignition Key

If you have difficulty turning or removing the ignition key from the steering column, rotate the steering wheel slightly from left to right while simultaneously turning or removing the key.

See Section 2 of your Owner Manual.
Your VUE has a climate control system that is intuitive and easy to use.

The large knob on the left controls the interior air temperature. The center knob operates the fan, and the large knob on the right controls the direction of the airflow. This knob provides five air direction settings, but you can also blend the flow of air by positioning the knob between the settings.

Press this button to activate your air conditioning system. When the system is on, an indicator light above the button will illuminate.

Use this control to turn your rear defogger on or off. When the system is on, an indicator light above the button will illuminate. The defogger shuts off automatically after a set period of time.

Press this button when you want to recirculate air in your vehicle instead of using outside air. In this mode, the air cools more quickly and prevents outside odors from entering your vehicle.

Preventing Window Fogging
To help keep your windows fog-free, place your climate control system’s mode knob between the Heater ( Heater ) and Defrost ( Defrost ) modes.

See Section 3 of your Owner Manual.

The windshield wipers on your VUE are controlled by a single lever located on the right side of your steering column. The lever operates both the front windshield wipers and washer and the rear wiper and washer. The lever’s settings are indicated by international symbols instead of letters.

The front wiper/washer system provides you with these five settings:

- (Mist): Pull the lever down and release it for a single wiping cycle. For additional cycles, hold the lever down before releasing it.
- (Off): Move the lever to this position to turn off your wipers.
- (Intermittent): Place the lever in this position to set a delay between wipes. The Intermittent position allows you to choose the amount of time between wipes by rotating the dial marked with the large arrow (see “A” above) to one of the following settings:
  1 – Long delays between wipes.
  2 – Medium delays between wipes.
  3 – Short delays between wipes.
- (Low Speed): Move the lever to this position for slow, steady wiping cycles.
Power Windows (if equipped)

If your VUE is equipped with power windows, the switches are located on either side of the gear shifter — two on the left and two on the right.

There are power window switches on the backseat door panels as well. However, these switches can be disabled by using the LOCK switch located on the driver’s side of the shifter.

Express Down Window Feature

You may notice that the driver window switch has the word AUTO on it. This is your Express Down Window control. By pressing this switch fully down, the window will automatically go all the way down, until it is fully open. To stop the express function while it is operating, simply lift up and release the switch.

See Section 2 of your Owner Manual.

Sunroof (if equipped)

Your vehicle’s sunroof switch is located above your rearview mirror. Keep in mind that the ignition key must be in the “RUN” or “ACC” position to operate this feature.

See Section 3 of your Owner Manual.
Opening the Sunroof

As with the power driver window, your sunroof has an express-open feature. To express-open the sunroof glass panel and sunshade, press the switch rearward and hold it before releasing it. This will open the sunroof to the “Full Open” position.

If you want to stop the sunroof in a partially opened position, press the switch to activate the express-open feature; then press the switch again when the sunroof reaches the desired partially opened position.

Closing the Sunroof

To close the glass panel, just press and hold the switch forward. The sunshade can be closed only by hand and cannot be closed with the glass panel open.

Vent Position

You can also choose a vent position for your sunroof. With the sun shade open and the glass panel closed, rotate the switch upward for the vent position. See Section 2 of your Owner Manual.

Rear Window Wind Effects

On occasion when one of the rear windows is down, you may hear a beating or pulsing sound. While this may be distracting to some people, it does not indicate a problem, nor is it dangerous in any way. If this condition is objectionable, simply open or close the rear window slightly, or open the front window on the same side of the vehicle. This will eliminate the wind effect immediately. See Section 2 of your Owner Manual.

Manual Door Locks

To manually lock a door from the inside, move the door-mounted lock control to the locked position (red rectangle not showing). To manually unlock the door, move the lock control to the unlocked position (red rectangle showing).

See Section 2 of your Owner Manual.

Saturn Security System/Remote Keyless Entry (if equipped)

If your vehicle is equipped with this feature, you can use your key chain remote transmitter (or “keyfob”) to lock and unlock your doors and liftgate from a distance of up to 30 ft. (9.7m).

When using the keyfob, be sure there is nothing between you and the vehicle that could block the transmitter’s signal.
If the keyfob does not work in the normal range, it is probably time to change the battery. Under normal use, the battery should last several years. Regardless of the battery, the range of the transmitter will vary over time and from one location to another.

Additional features of the Saturn Security System include active security system arming, programmable passive security system arming, and illuminated entry.

See Section 2 of your Owner Manual.

**Entry Lighting**

When you press the UNLOCK button on your keyfob, the dome lamps and exterior lamps (if equipped with the Power Package) will illuminate for 20 seconds. After a door is opened, the dome lamps will remain on as long as the door is open. Once you close the door, the lamp will darken after 20 seconds or until you turn the ignition key to the RUN position. This feature allows you to see inside and around your vehicle before you open the door and provides extended illumination once inside the vehicle.

See Section 3 of your Owner Manual.

**Lockout Prevention (if equipped)**

If your VUE is equipped with the Power Package, the Lockout Prevention feature makes it difficult for you to lock your key in the vehicle. If you leave the key in the ignition with either of the front doors opened and a power door lock switch is depressed, all the doors will lock. However, because the key is in the ignition, the driver's door will unlock automatically within one second.

See Section 2 of your Owner Manual.

**Rear Door Security Locks**

Each of the rear passenger doors on your VUE is equipped with a security lock that makes it impossible to open the doors from the inside. This is especially important if you have young children in the back. The locks are located on the rear-inside edge of each door.

To activate the lock, insert a flat screwdriver or key into the slot and turn it so that the line is in a horizontal position. When activated, the doors can only be opened from the outside. To deactivate this feature, turn the lock so that the line is in a vertical position.

See Section 2 of your Owner Manual.
Getting to Know Your VUE

**Automatic Door Locking and Unlocking (if equipped)**

If your VUE is equipped with power door locks, the doors will lock and unlock automatically during certain conditions.

**Automatic Door Locking**

*Automatic Transmission-Equipped Vehicles:*

All of the doors will automatically lock when the shift lever is moved out of “P” (Park), the ignition key is in the RUN position, and all the doors are closed.

In the following two situations, when a door is opened, all doors will lock again:

- The brake pedal is applied, a door is opened and closed, and the brake pedal is released.
- A door is opened and closed without the brake pedal applied while the vehicle is moving more than 3 mph (5 km/h).

*Manual Transaxle-Equipped Vehicles:*

If your VUE has a manual transaxle, all doors will automatically lock when the vehicle is traveling over 3 mph (5 km/h), the ignition key is in the RUN position, and all the doors are closed.

If you need to get in or out of the vehicle after the doors have automatically locked, unlock all the doors using a power door lock switch or unlock the door you want using the manual door lock control.

**Programmable Automatic Door Unlocking**

You can activate and deactivate the unlocking feature by turning the ignition key to RUN (engine off) and pressing the UNLOCK portion of the power door lock switch for eight seconds.

If the horn chirps once after pressing the power door lock switch, the automatic door unlocking feature will operate. If the horn chirps twice after pressing the switch, the unlocking feature will not operate.

When this feature is activated, all doors will unlock when the key is removed from the ignition.

*See Section 2 of your Owner Manual.*

**Removing and Securing the Fuel Cap**

To remove your vehicle’s fuel cap, turn it to the left about half a turn.

To reinstall the cap after filling your tank, turn the cap to the right (clockwise) about a quarter turn until you hear at least three clicks. An improperly installed fuel cap may cause a fuel vapor leak, or cause your vehicle’s Service Engine Soon light (Malfunction Indicator Lamp) to illuminate.

*Note:* If the “Service Engine Soon” light is flashing, bring your vehicle in for diagnosis and service as soon as possible. Depending on the cause of the alert, if you continue driving, this could cause damage to your vehicle’s emission control system.

*See Section 5 of your Owner Manual.*
Fuel Economy

Your VUE’s fuel economy rating can be found on your driver’s side window sticker. Your actual mileage may vary depending upon vehicle options, driving habits and conditions, and the vehicle’s overall condition.

For additional fuel economy-related information, including a Consumer Information Guide and tips for improving gas mileage, visit the Environmental Protection Agency (EPA) website at: http://www.fueleconomy.gov/feg/drive.shtml

See Section 5 of your Owner Manual.

Tire Pressure

The Tire-Loading Information label (located on the rear edge of the driver’s door) provides you with information about the size, speed rating, and recommended inflation pressure for your VUE’s tires. Overinflated tires can produce a harsh ride while underinflated tires can reduce fuel economy and promote tire wear.

Both overinflated and underinflated tires can affect the handling characteristics of your vehicle.

See Section 5 of your Owner Manual.

Resetting the “Change Oil Soon” Light

Your VUE has a light in the lower-right corner of the instrument cluster that is shaped like an oilcan. This is the Change Oil Soon Light. The light is controlled by a computer system that measures oil life, based on engine revolutions and engine temperature. When the light comes on, change your oil as soon as possible, preferably within the next few times that you stop for fuel.

After changing the oil, you need to reset the system. You can do so by following these steps:

1. Turn the ignition key to the ON position, but don’t start the engine.
2. Fully depress the accelerator pedal three times within five seconds.

The next time you turn the key to the ON position, the light should go off.

See Section 5 of your Owner Manual.

Fold-Down Passenger Seatback

Your vehicle is equipped with a fold-flat front passenger seatback to help you carry extra-long items. To fold the seatback flat, lift the bar under the front seat to unlock it. Slide the seat to the rearmost position, then release the bar.

Next, lift the recliner lever, located on the outside of the seat, and fold the seat forward until it locks into a folded position.

See Section 5 of your Owner Manual.
Fold-Down Rear Seats

The VUE's reclining and folding rear seats provide added comfort and increased flexibility — a valuable feature for camping trips or when you are carrying cargo.

The rear split bench seatbacks have three available positions:

- Folded forward
- Upright
- Partially reclined

Each of the rear seatbacks can be moved to any of the three positions independent of the other seatback position. To move the seatback to any of the available positions:

- Lift the lever on the upper-back corner of the seatback and move the seatback to the desired position.
- Push and pull on the seatback to make sure it is locked in the desired position.

To return the seatback from a folded-flat position to an upright position:

- Push down on the seatback while lifting the lever.

See Section 1 of your Owner Manual.

Rear Cargo Organizer

Your vehicle’s rear cargo organizer helps you store small, light items in the rear of the vehicle. To access and assemble the rear cargo organizer:

1. Pull up on the latch of the rear panel lid of the rear cargo organizer to open it.

2. Lift the front of the cargo organizer and fold out the end panels.

3. Rotate the end panels forward and snap them into the rear panel lid.

4. Pull the center divider out from the rear panel lid.

5. Rotate the center divider rearward and snap it into the rear wall.
Removing the Spare Tire

Your vehicle’s spare tire is located beneath the load floor cargo organizer in the rear cargo area of the vehicle. All of the tools you need to replace a flat tire are located in the storage compartment, on the driver’s side of the cargo area.

After use, it is important to secure the spare tire, jack and tools properly. See your Owner Manual for detailed instructions.

See Section 5 of your Owner Manual.

Driving Off Paved Roads

Your VUE has been designed primarily for use on pavement. However, if you drive it off paved roads keep the following things in mind:

- If your vehicle does not have all-wheel drive, you should not drive it off-road unless you’re on a level, solid surface.
- If your VUE is equipped with all-wheel drive, you may travel on unpaved roads to campgrounds, picnic sites, and similar sites on occasion.

Many of the same design features that help make the VUE responsive on paved roads during poor weather conditions — features like all-wheel drive — help make it much better suited for off-road use than a conventional passenger car. Its higher ground clearance also helps your vehicle step over some off-road obstacles. But your vehicle does not have features like special underbody shielding and a transfer case low gear range, things that are usually thought necessary for extended or severe off-road use.

See Section 4 of your Owner Manual.
Roadside Assistance Program

1-800-533-6000
TTY users: 1-800-833-6000

As the proud owner of a new Saturn vehicle, you are automatically enrolled in the Saturn Roadside Assistance Program. This value-added service is intended to provide you with peace of mind as you drive in the city or travel the open road.

Saturn’s Roadside Assistance toll-free number is staffed by courteous and capable Roadside Assistance Representatives who are available 24 hours a day, 365 days a year.

We will provide the following services during the Bumper-to-Bumper warranty period, at no expense to you:

• Fuel delivery
• Lockout service (identification required)
• Tow to nearest Saturn retailer for warranty service or in the event of a vehicle disabling accident
• Flat tire change
• Jump starts
• Minor repairs to disabled vehicles
• Assistance when the vehicle is mired in sand, mud or snow
• Saturn retailer locator service

For prompt and efficient assistance when calling, please provide the following information to the Roadside Assistance Representative:

• Location of the vehicle
• Telephone number of your location
• Vehicle model, year and color
• Vehicle mileage
• Vehicle Identification Number (VIN)
• Vehicle license plate number

Saturn reserves the right to limit service or reimbursement to an owner or driver when, in Saturn’s judgment, the claims become excessive in frequency or type of occurrence.

My Saturn

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