CUSTOMER CONVENIENCE/PERSOMALIZATION GUIDE
Review this guide for an overview of some important features in your Cadillac SRX. Some optional equipment (denoted by ◆) described in this guide may not be included in your vehicle. More detailed information can be found in your Owner Manual.

**Instrument Panel**

- Turn Signal Lever/Driver Information Center Controls
- Cruise Control Buttons
- Instrument Cluster
- Audio Steering Wheel Controls
- Windshield Wipers Lever
- Audio System/Navigation System◆
- Hazard Warning Flashers Button/Power Door Locks Button
- Exterior Lamps Control
- Tilt/Telescope Steering Wheel Lever
- Start/Stop Button
- Heated/Cooled Seat Buttons◆
- Electric Parking Brake Button
- Shift Lever/Driver Shift Control
- StabiliTrak/Parking Assist◆/ECO Mode Buttons
- Climate Controls
Note: Refer to your Owner Manual to learn about the information being relayed by the lights, gauges and indicators of the instrument cluster, as well as what to do to ensure safety and prevent damage.

See Instruments and Controls in your Owner Manual.
Remote Keyless Entry Transmitter

**Lock**
Press to lock all doors. The driver’s door will not lock if open.

**Unlock**
Press to unlock the driver’s door only or all doors. The unlock setting can be changed in the Vehicle Personalization menu by using the audio system controls. See page 15.

Remote Vehicle Start
Use to start the engine from outside the vehicle. See page 5.

Vehicle Locator/Panic Alarm
Press and release to locate your vehicle. The turn signal lamps flash and the horn sounds.
Press and hold for two seconds to activate the alarm. The turn signal lamps flash and the horn sounds until the button is pressed again or the ignition is turned on.

Liftgate Release
Press and hold to unlock the liftgate or open/close the power liftgate.

See Keys, Doors and Windows in your Owner Manual.

Keyless Start

**Start**
With the vehicle in Park or Neutral, press the brake pedal and then press the START/STOP button to start the engine. The green indicator will illuminate.

*Note: The transmitter must be in the vehicle to turn on the ignition. If the transmitter battery is weak, insert the transmitter into the slot above the Accessory Power Outlet in the center console lower storage area to enable the engine to start.*

Cell phone chargers may interfere with the operation of the Keyless Start System and should not be plugged in when starting or turning off the engine.

**Stop**
Shift to Park and press the START/STOP button to turn off the engine. Power to the audio system, windows and sunroof will be active for 10 minutes or until a front door is opened.

**Accessory/On/Off**
With the engine off and the brake pedal NOT depressed:
- Press the START/STOP button to place the ignition system in the Accessory position. The yellow indicator will illuminate.
- Press the button again to place the ignition in the On position. The instrument cluster and the green indicator will illuminate.
- Press the button once more to return to the Off position.

*Note: The battery may drain and the vehicle may not start if the ignition is in the Accessory or On position for an extended period of time.*

See Driving and Operating in your Owner Manual.
Remote Vehicle Start

During a remote start, the automatic climate control system will operate at the same setting as when the vehicle was last turned off.

Starting the Vehicle
1. Aim the keyless entry transmitter at the vehicle. (Transmitter range depends on operating conditions.)
2. Press and release the Lock button on the transmitter.
3. Immediately press and hold the Remote Start button for at least two seconds. When the vehicle starts, the parking lamps will light and remain on while the engine is running. The engine will continue running for 10 minutes.
4. Repeat these steps for a 10-minute time extension. Remote start can be extended only once.

After a remote start, the ignition must be turned to the On position before driving.

Only two remote starts are allowed between ignition cycles.

Canceling a Remote Start
- Press and hold the Remote Start button until the parking lamps turn off.

Note: Several conditions will cause the Remote Start feature not to operate, such as if the hood or doors are not closed.

With adaptive remote start, the vehicle’s automatic climate control system will default to a heating or cooling mode depending on the outside temperature until the ignition is turned on.

See Keys, Doors and Windows in your Owner Manual.
Power Door Locks

• Press the power door Unlock/Lock button on the center of the instrument panel to unlock or lock all doors.

• Pull the inside door handle to unlock a locked door; pull the handle again to open the door.

• Press the rear door Safety Locks button on the center of the instrument panel to prevent the rear doors from opening from the inside.

   See Keys, Doors and Windows in your Owner Manual.

Power Folding Mirrors

• With the power mirrors selector switch in the middle position, press the \( \bigtriangledown \) arrow on the control switch to fold or unfold the mirrors.

   Note: Power fold the mirrors when entering an automatic car wash. Manually folding/unfolding the power mirrors will require the mirrors to be reset. Follow the Owner Manual procedure for resetting the power mirrors.

   See Keys, Doors and Windows in your Owner Manual.

Power Liftgate with Memory Height

Power Liftgate Switch Locations

• Power liftgate mode button on the driver’s door
• Touchpad on the outside liftgate handle
• Button on the bottom trim plate of the liftgate
• Liftgate release button on the transmitter

Power Liftgate Modes

A. MAX
   Fully open the liftgate.

B. 3/4 (Memory Height)
   Open the liftgate to a desired height.

C. OFF
   Operate the liftgate manually.

Setting the 3/4 Mode

1. Turn the power liftgate knob to the Off position.
2. Manually open the liftgate to the desired height. More effort is required when adjusting the liftgate manually.
3. Press and hold the button on the liftgate adjacent to the latch until the turn signals flash and a beep sounds, indicating that the setting is stored.
4. Turn the power liftgate knob to the 3/4 position and confirm the new setting is stored.

   See Keys, Doors and Windows in your Owner Manual.
Exterior/Interior Lighting

Automatic Headlamp System

- **Off/On**
  - **AUTO Automatic Headlamp System**
    - Activates the Daytime Running Lamps (DRLs) in the daytime and the headlamps and other exterior lamps at night or when necessary.

- **Parking Lamps**
  - Manual operation of the parking lamps.

- **Headlamps**
  - Manual operation of the headlamps.

- **Fog Lamps**
  - Press to turn the fog lamps on or off.

Instrument Panel Lighting

Adaptive Forward Lighting

Dome Lamp Settings

Dome Lamp Override/Off

Door Open (Default position)

On

The Adaptive Forward Lighting (AFL) system adjusts the headlamps in various driving situations. The headlamps pivot left or right in the direction of travel. While continuously traveling straight, headlamp range increases or decreases based on vehicle speed. The AFL system operates only when the exterior lamps control knob is in the AUTO position, at speeds greater than 2 mph, and after driving a short distance to calibrate the system.

See Lighting in your Owner Manual.
Wipers and Washers

Windshield Wipers and Washer

2 High
1 Low
-Qaeda
Rotate the band to adjust the delay between wipes. The wipers activate more often as the band is moved up.
- Off
- Mist
- Washer Fluid
Pull the lever toward you to spray washer fluid on the windshield.

Rear Wiper and Washer

- Low
Press the top of the switch (A) on the end of the lever.
- Delay
Press the bottom of the switch (B) on the end of the lever.
- Washer Fluid
Push the lever away from you to spray washer fluid on the rear window.

Note: Using the Driver Information Center controls, the rear wiper can be set to activate automatically when the vehicle is in Reverse if the windshield wipers are on.

Note: When entering an automatic car wash, turn off the automatic Rainsense windshield wipers and rear wipers. If Rainsense is active, the transmission is in Neutral and vehicle speed is very slow, the windshield wipers will stop at the base of the windshield to protect the wiper arms.

See Instruments and Controls in your Owner Manual.
Climate Controls

- Fan Control
- Power On/Off
- AUTO Automatic Operation
- ZONE Link all climate zone settings to the driver settings
- Defrost Mode
- Air Delivery Modes: Vent, Bi-level, Floor, Defog

- Driver’s Temperature Control
- Driver’s Heated/Cooled Seat Control
- Air Conditioning Control
- Recirculation Mode
- Outside Air Mode
- Rear Window Defogger Control
- Passenger’s Heated/Cooled Seat Control
- Passenger’s Temperature Control

See Climate Controls in your Owner Manual.
Audio System with CD, DVD

- **POWER/VOLUME:**
  - Use to turn audio system on or off.
  - Control volume adjustment.

- **PLAY/PAUSE:**
  - Play/Pause a CD or file.

- **RADIO BAND:**
  - Select the radio source (FM, AM, XM).
  - Change the band.

- **FAV:**
  - Opens the favorites list.

- **SEEK:**
  - Next or previous radio station, CD track or file.

- **MEM/CD/AUX:**
  - Select MEM, CD, DVD, or a connected external audio source.

- **EJECT CD:**
  - Eject CD from audio system.

- **MENU/SELECT:**
  - Open/Select menu items.

- **Preset Buttons:**
  - Save or select favorite stations.

- **TUNE/INFO:**
  - Tune radio stations or select CD tracks or files.
  - Display available information.

- **TONE:**
  - Open the Tone menu.

- **CONFIG:**
  - Open the Settings menu.

- **PHONE:**
  - Open the phone menu.

- **REC:**
  - Record audio.

- **DEL:**
  - Delete current file.

- **BACK:**
  - Move back one level.

Audio System Features

Note: Avoid engaging in extended searching for specific items or configuring system settings while driving.

Setting the Time
1. Turn on the radio.
2. Press the CONFIG button.
3. Turn the MENU/SELECT knob to highlight Time and Date Settings; press the knob to select it.
4. Turn the MENU/SELECT knob to highlight the desired time or date item; press the knob to select it.
5. Turn the MENU/SELECT knob to change the value; press the knob to confirm the set value.
6. Press the ➔ BACK button to exit each menu.

Storing Favorite Stations
Radio stations from all bands (AM, FM or XM) can be stored in any order on up to six pages of favorites.
1. Tune in the desired radio station.
2. Press the FAV button to display the page where the station is to be stored.
3. Press and hold one of the six numeric pushbuttons until a beep is heard.
4. Repeat the steps for each pushbutton on each page.

Portable Audio Devices
A 3.5mm auxiliary input jack and a USB port are located in the center console.
A portable audio device connected to the auxiliary input jack can be controlled only by using the portable device controls.

To optimize speaker volume, fully increase the volume level of the portable device.

Compatible devices connected to the USB port can be controlled by the audio system. Not all devices may be supported. Use the MENU/SELECT knob and the audio steering wheel controls to access various functions.

Mass Storage Media (MEM) or Hard Drive Device (HDD)
MEM or HDD storage is able to record music from compatible CDs, MP3s and USB storage devices. The MEM or HDD player also can time shift audio from AM, FM and XM radio stations.

Note: MEM or HDD storage is unable to record music from Apple iPod® files.

REC
Press to record the current song or all songs to memory.

TUNE
Turn to view the recorded files; then press to select the desired file.

Time Shift Live Radio
When listening to the radio (AM, FM and XM), content is buffered to the MEM or HDD.

Play/Pause
Press to pause radio audio. Press again to resume playback of time-shifted audio.

The Time Shift buffer status bar shows the amount of stored content. When the radio station is changed, the buffer is cleared and restarted for the new station.

**DVD Entertainment System**

**Play a DVD Video**
1. Press the release buttons on the seatback consoles to raise the screens.
2. Insert a DVD into the audio system.
3. Press the MEM//CD/AUX button to select the DVD source. Sound will play through the vehicle speakers.
4. To use the wireless headphones, press the **On/Off** button on the headphones, select Channel 1, and adjust volume using the headphone volume control.
5. To control DVD playback, use the audio controls or the remote control. Aim the remote control at the seatback console for proper operation.

**Changing the Source on the Video Screens**
Continually press the **AUX** button on the remote control to:
- Change from DVD to an auxiliary device on both screens.
- Play a DVD on the left screen and an auxiliary device on the right screen.
- Play an auxiliary device on the left screen and a DVD on the right screen.
- Change from an auxiliary device to DVD on both screens.

*See Infotainment System in your Owner Manual.*

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**Bluetooth® System**

Users with a Bluetooth-enabled cell phone can make and receive hands-free calls using the vehicle’s audio system controls. The Bluetooth-enabled cell phone must be paired with the in-vehicle Bluetooth system before it can be used in the vehicle. Not all phones will support all functions. Visit [www.gm.com/bluetooth](http://www.gm.com/bluetooth) for more information.

*See Infotainment System in your Owner Manual.*
A. **Screen Up/Down**
   Press to raise or lower the navigation screen.

B. **NAV Navigation**
   Press to view the vehicle’s current position on the map screen.

C. **DEST Destination**
   Press to access the Route screen to plan a destination.

D. **RPT Navigation Repeat**
   Press to repeat the last voice guidance prompt.

To select various system functions, touch the highlighted touch screen buttons in the on-screen menus.

**Entering a Destination**

1. With the vehicle in Park, press the DEST hard key.
2. The Select Destination screen displays several options to plan a route. If you know the specific address, touch the Address Entry screen button.
3. Ensure the correct state is selected. Touch the City or Street screen button and enter the name; then select the desired name from the generated list for each entry.
4. Enter the house number.
5. Touch the OK screen button.
6. A confirmation screen displays the address. If correct, touch the Go screen button and select the route preference.
7. Touch the Start screen button.

To plan a route using another method, select one of the other options from the Select Destination screen.

*Note: When the vehicle is moving, various on-screen functions are disabled to reduce driver distraction.*

*See your Navigation System Owner Manual.*
Cruise Control

Setting Cruise Control
1. Press the On/Off button.
2. When travelling at the desired speed, press the – SET button to set the speed.

When the cruise control is set, the Cruise Control symbol will illuminate in the instrument cluster.

Adjusting Cruise Control
+ RES Resume/Accelerate
Press to resume a set speed.
If the system is active, press to increase speed.

– SET Set/Coast
If the system is active, press to decrease speed.

Cancel
Press to cancel the cruise control but retain the set speed in memory.
The cruise control set speed is erased when cruise control or the vehicle ignition is turned off.

See Driving and Operating in your Owner Manual.

Audio Steering Wheel Controls

Left Control
SRCE Source
Press to select an audio source.

Right Controls
 ∧ ∨ Next/Previous
Press ∧ or ∨ to select the next or previous favorite radio station, CD track, DVD chapter, or MP3 file.

+ – Volume
Press + or – to increase or decrease the volume.

Push to Talk
Press to interact with the OnStar, Bluetooth, or navigation system.

End Call/Mute
Press to mute the speakers or to end/reject an OnStar or Bluetooth call.

The Driver Information Center (DIC) on the instrument cluster displays a variety of vehicle system information and warning messages.

**A. MENU**

Press to display the:

- **Vehicle Information menu** (units, remaining oil life, battery voltage, tire pressures).
- **Trip/Fuel menu** (trip odometer, fuel range, average fuel economy, instantaneous fuel economy, fuel used, average vehicle speed, timer, turn-by-turn navigation, speed and curve assist).†

**B. △▽**

Rotate the switch to scroll through the items of each menu.

**C. SET/CLR**

Press to set or clear the displayed menu item or warning message. Some urgent messages cannot be cleared from the DIC display.

Some vehicle features can be customized using the controls on the audio system. Menu items may include climate and air quality, comfort and convenience, collision/detection systems, language, lighting, power door locks, remote lock/unlock/start, and factory settings.

1. Press the **CONFIG** button (A) to enter the Settings menu.
2. Turn the **MENU/SELECT** knob (B) to highlight the Vehicle Settings menu; press the knob to select it.
3. Turn the **MENU/SELECT** knob to highlight the desired menu item; press the knob to select it.
4. Turn the **MENU/SELECT** knob to highlight the desired selection; press the knob to select it and move back to the last menu.
5. Press the **↔ BACK** button (C) to exit each menu.

*See Instruments and Controls in your Owner Manual.*
Driver Shift Control
Driver Shift Control allows the driver to shift gears manually. This feature can be used to drive the vehicle in a sportier manner or to downshift when driving on a downhill grade to provide engine braking.

- Move the shift lever to the left of the Drive (D) position. Tap the shift lever forward (+) to upshift or rearward (–) to downshift (A). The currently selected gear will be displayed in the Driver Information Center.

If vehicle speed is too high or too low for the requested gear, the shift will not occur. When coming to a stop, the transmission will automatically shift to 1st gear.

Sport Mode
In the Sport mode, the suspension control and steering effort are enhanced and the automatic transmission has firmer shifting.

- Move the shift lever to the left of the Drive (D) position to engage Sport mode. Sport Mode Activated will be displayed in the Driver Information Center. The current gear is displayed next to the gear indicator on the tachometer.

Fuel Economy (Eco) Mode
The Fuel Economy (Eco) mode (on turbocharged V6 models only) can improve the vehicle’s fuel economy by changing the transmission shift points and making several other fuel-saving adjustments. Driving performance is more conservative when the Eco mode is active.

- Press the ECO button (B) by the shift lever to turn the Eco mode on or off. The ECO light will illuminate in the instrument cluster when active.

See Driving and Operating in your Owner Manual.
StabiliTrak®/Traction Control Systems

The traction control system limits wheelspin and the StabiliTrak stability control system assists with directional control of the vehicle in difficult driving conditions. Both systems turn on automatically every time the vehicle is started.

Turning the Systems Off/On

• To turn off traction control, press the Traction Control/StabiliTrak button (A). The Traction Control Off light in the instrument cluster will illuminate.
• To turn off StabiliTrak, press and hold the button. The StabiliTrak Off light in the instrument cluster will illuminate.
• Press the button again to turn on either system.

See Driving and Operating in your Owner Manual.

Electric Parking Brake

• To apply the parking brake, pull up the parking brake switch (B) by the shift lever.
• To release the parking brake, press the brake pedal and press the switch.

See Driving and Operating in your Owner Manual.

Ultrasonic Parking Assist

Ultrasonic sensors in the front and rear bumpers help you avoid colliding with objects when parking the vehicle. The system operates only at speeds less than 5 mph. Detected objects are indicated by audible beeps. The interval between the beeps becomes shorter as the vehicle gets closer to an object. A distance display in the instrument cluster also indicates when objects up to 4 feet in front of the vehicle are detected.

• To turn the system on/off, press the Parking Assist button next to the shift lever. The button illuminates when the system is on.

Note: The system may be disabled if dirt, snow or ice builds up on the sensors. Keep the vehicle clean for proper operation.

See Driving and Operating in your Owner Manual.
Memory Seats

Set Memory Positions
1. Adjust the driver’s seat, power outside mirrors and adjustable pedals to the desired position.
2. Press and hold the Memory button and button 1 on the outboard side of the driver’s seat until a beep sounds.
3. Repeat these steps using button 2 for a second driver.

Recall Memory Positions
• Press and hold button 1 or 2 until the memory position is reached. Releasing the button before the memory position is reached cancels the recall.

See Seats and Restraints in your Owner Manual.

Sunroof

The sunroof adjusts automatically to different positions based on vehicle speed. At lower speeds, it opens or closes to the comfort (3/4 open) position. When the vehicle is travelling at higher speeds, it opens fully.

See Keys, Doors and Windows in your Owner Manual.

Cargo Management System

The Cargo Management System features front and rear storage compartments under the partitioned cargo floor cover.
• Press the rear part of the handle, and then lift up the handle, to unlatch the cover.

Front Storage Compartment
• A prop rod locks into place when the cover is opened. To close the cover, press the red button in the middle of the prop rod (A).
• Use the hooks on the cover to secure small bags.

Rear Storage Compartment
• To access the rear compartment, open the cover and disconnect the prop rod by sliding down the red tab at the top of the rod (B); then pull the rod from the cover.
• Hold the cover open by hooking it onto the weatherstrip (C).
• Press the red button in the middle of the prop rod to fold the rod; store it in the compartment.

Cooled Glove Box Storage

The air conditioned glove box can be used to store items at a cooler temperature. The air conditioning must be turned on for maximum cooling.

• Move the slide control on the left-front side of the glove box across the small opening to turn the cool air flow on or off.

Close the opening during cooler weather to keep cold air from entering the vehicle.


Engine Oil Life System

The Engine Oil Life System calculates oil life based on vehicle use and displays a Change Engine Oil Soon message in the Driver Information Center when it’s necessary to change the oil and filter. Reset the system to 100% only following an oil change.

Resetting the Oil Life System
1. Turn on the ignition, but do not start the engine.
2. Fully press and release the accelerator pedal slowly three times within five seconds.
3. Turn off the ignition.

Note: The Engine Oil Life System tells you when to change your oil, but it won’t tell you if the oil level is low. Check the oil level at every fill-up.

Tires

Tire Pressure Monitor
The Tire Pressure Monitor alerts you when a significant reduction in pressure occurs in one or more of your vehicle’s tires by illuminating the Low Tire Pressure warning light in the instrument cluster. The warning light will remain on until the tire pressure is corrected. Current tire pressures can be displayed using the Driver Information Center. The proper tire pressures for your vehicle are listed on the Tire and Loading Information label, located below the driver’s door latch.

During cooler weather, the low tire pressure warning light may appear when the vehicle is first started and then turn off as the vehicle is driven. This may be an early indicator that tire pressures are getting low and the tires need to be inflated to the proper pressure.

Note: The Tire Pressure Monitor can alert you about low tire pressure, but it doesn’t replace normal monthly tire maintenance. It is the driver’s responsibility to maintain correct tire pressures.

Tire Sealant and Compressor Kit
The tire sealant and compressor kit can be used to temporarily seal small punctures in the tread area of the tire. The kit is located in the rear storage compartment of the cargo management system. Refer to the kit instructions for complete operating information.

See Vehicle Care in your Owner Manual.
ROADSIDE ASSISTANCE
1-800-882-1112  TTY Users: 1-888-889-2438
Roadside Assistance provides every Cadillac owner with the advantage of contacting a Cadillac advisor and, when appropriate, a Cadillac-trained dealer technician who can provide on-site services:
• Towing service
• Battery jump-starting
• Lockout service
• Fuel delivery
• Flat tire assistance

Trip Interruption: If your trip is interrupted due to a component failure covered under warranty, incidental expenses may be reimbursed, including hotel, meals and rental car.

Courtesy Transportation: You may be provided with courtesy transportation for warranted repairs, including shuttle service for same-day repairs and loaner transportation for overnight repairs.

Roadside Assistance and OnStar*: If you have a current OnStar subscription, press the OnStar button and the vehicle will send your current GPS location to an OnStar Advisor who will speak to you, assess your problem, contact Roadside Assistance and relay your exact location so you will get the help you need.

When calling Roadside Assistance, please provide the following information to the advisor:
• Location of the vehicle
• Telephone number and your location
• Vehicle model, year and color
• Vehicle mileage
• Vehicle Identification Number (VIN)
• Vehicle license plate number

CUSTOMER SERVICE
1-800-458-8006
Should you need to ask a question, make a comment, or request additional information, Cadillac Customer Service is available anytime.

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